

LCOS 10.70

LANCOM ISG-1000

Central-site security and reliability



Medium- and large-scale multi-service IP networks require maximum reliability at the central site. The LANCOM ISG-1000 is a powerful platform offering state-of-the-art encryption technologies, freedom from backdoors, and redundancy functions that make your VPN solution highly secure and fit for the future. Use SD-WAN to effortlessly connect your sites, branches, and remote workers. You can also upgrade this integrated services gateway with additional features such as a hotspot, clustering, or additional VPN channels. It is a true VPN champion.

- Central-site VPN gateway with 100 simultaneous IPSec VPN connections (200 optional)
- Support for up to 4096 VLANs / 128 ARF contexts
- Optionally upgradeable with hotspot, content filtering or clustering features
- 4x GE combo ports (ETH/SFP) and 1x GE-ETH port
- RJ45 config port
- SD-WAN – automatic VPN and VLAN configuration via the LMC

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Secure site connectivity via VPN

The LANCOM ISG-1000 is the central instance of your network infrastructure. Reliable security for medium to large enterprise scenarios, state-of-the-art encryption technologies via 100 integrated VPN channels, and the demand-oriented ports (4x combo ETH/SFP, 1x Ethernet and 1x USB) give you optimal conditions for networking mobile employees, protecting your internal company data, and securing sensitive network segments or branch offices. The LANCOM VPN option upgrades the gateway to support up to 200 VPN channels. This ensures that your network is perfectly scalable and can grow on demand—without requiring additional hardware.

VPN champion

The independent user survey “Professional User Rating Security Solutions (PUR-S)” gave LANCOM top marks in the corporate and solution ratings in 2018. This was a successful title defense by LANCOM: LANCOM had already received the “Champion” award in the previous year, emerging from the survey as the best-placed VPN provider.

Maximum port versatility

From fiber-optic to Ethernet and USB ports: As the core of the network, this integrated services gateway enables an endless range of applications. You benefit from four combo ports with Ethernet and SFP interfaces, giving you the freedom you need.

All-metal housing with integrated display

The LANCOM ISG-1000 comes in a high-quality all-metal housing with an integrated power supply unit. Thanks to the mounting system, it is easy to install in a 19" rack—featuring connection ports redirected to the front, it is quick and easy to work with. The display on the front of the device provides a continuous overview of various information including the temperature, CPU load, and the active VPN tunnels.

Hyper integration and SD-WAN

Hyper Integration means: The ultimate networking solution—a combination of the complete LANCOM premium portfolio, the LAN, WAN and WLAN network segments, software-defined networking technology, and the LANCOM Management Cloud (LMC). The ISG-1000 can still be managed with LANconfig in the usual way, but it offers immense added value when operated in the LMC with SD-WAN.

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Layer 2 features

VLAN	4.096 IDs based on IEEE 802.1q, dynamic assignment
Multicast	IGMP-Snooping, MLD-Snooping
Protocols	Ethernet over GRE-Tunnel (EoGRE), L2TPv3, ARP-Lookup, LLDP, DHCP option 82, IPv6-Router-Advertisement-Snooping, DHCPv6-Snooping, LDRA (Lightweight DHCPv6 Relay Agent), Spanning Tree, Rapid Spanning Tree, ARP, Proxy ARP, BOOTP, DHCP, LACP

Layer 3 features

Firewall	Stateful inspection firewall including paket filtering, extended port forwarding, N:N IP address mapping, paket tagging, support for DNS targets, user-defined rules and notifications
Quality of Service	Traffic shaping, bandwidth reservation, DiffServ/TOS, packetsize control, layer-2-in-layer-3 tagging
Security	Intrusion Prevention, IP spoofing, access control lists, Denial of Service protection, detailed settings for handling reassembly, session-recovery, PING, stealth mode and AUTH port, URL blocker, password protection, programmable reset button
PPP authentication mechanisms	PAP, CHAP, MS-CHAP, and MS-CHAPv2
High availability / redundancy	VRRP (Virtual Router Redundancy Protocol)
Router	IPv4-, IPv6-, NetBIOS/IP multiprotokoll router, IPv4/IPv6 dual stack
SD-WAN Application Routing	SD-WAN Application Routing in connection with the LANCOM Management Cloud
SD-WAN dynamic path selection	SD-WAN dynamic path selection in connection with the LANCOM Management Cloud
Router virtualization	ARF (Advanced Routing and Forwarding) up to separate processing of 128 contexts
IPv4 services	HTTP and HTTPS server for configuration by web interface, DNS client, DNS server, DNS relay, DNS proxy, dynamic DNS client, DHCP client, DHCP relay and DHCP server including autodetection, NetBIOS/IP proxy, NTP client, SNTP server, policy-based routing, Bonjour-Proxy, RADIUS
IPv6 services	HTTP and HTTPS server for configuration by web interface, DHCPv6 client, DHCPv6 server, DHCPv6 relay, DNS client, DNS server, dynamic DNS client, NTP client, SNTP server, Bonjour-Proxy, RADIUS
Dynamic routing protocols	RIPv2, BGPv4, OSPFv2, LISP (Locator/ID Separation Protocol)
IPv4 protocols	DNS, HTTP, HTTPS, ICMP, NTP/SNTP, NetBIOS, PPPoE (server), RADIUS, RADSEC (secure RADIUS), RTP, SNMPv1,v2c,v3, TFTP, TACACS+, IGMPv3
IPv6 protocols	NDP, stateless address autoconfiguration (SLAAC), stateful address autoconfiguration (DHCPv6), router advertisements, ICMPv6, DHCPv6, DNS, HTTP, HTTPS, PPPoE, RADIUS, SMTP, NTP, BGP, LISP, Syslog, SNMPv1,v2c,v3, MLDv2, PIM, NPTv6 (NAT66)
Multicast Routing	PIM (Protocol Independent Multicast), IGMP proxy, MLD proxy
WAN operating mode	VDSL, ADSL1, ADSL2 or ADSL2+ additional with external DSL modem at an ETH port

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Layer 3 features

WAN protocols	PPPoE, Multi-PPPoE, ML-PPP, GRE, EoGRE, PPTP (PAC or PNS), L2TPv2 (LAC or LNS), L2TPv3 with Ethernet-Pseudowire and IPoE (using DHCP or no DHCP), RIP-1, RIP-2, VLAN, IPv6 over PPP (IPv6 and IPv4/IPv6 dual stack session), IP(v6)oE (autokonfiguration, DHCPv6 or static)
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Tunneling protocols (IPv4/IPv6)	6to4, 6in4, 6rd (static and over DHCP), Dual Stack Lite (IPv4-in-IPv6-Tunnel), 464XLAT
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Security

Intrusion Prevention	Monitoring and blocking of login attempts and port scans
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IP spoofing	Source IP address check on all interfaces: only IP addresses belonging to the defined IP networks are allowed
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Access control lists	Filtering of IP or MAC addresses and preset protocols for configuration access
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Denial of Service protection	Protection from fragmentation errors and SYN flooding
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General	Detailed settings for handling reassembly, PING, stealth mode and AUTH port
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URL blocker	Filtering of unwanted URLs based on DNS hitlists and wildcard filters. Extended functionality with Content Filter Option
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Password protection	Password-protected configuration access can be set for each interface
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Alerts	Alerts via e-mail, SNMP traps and SYSLOG
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Authentication mechanisms	PAP, CHAP, MS-CHAP and MS-CHAPv2 as PPP authentication mechanism
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Adjustable reset button	Adjustable reset button for 'ignore', 'boot-only' and 'reset-or-boot'
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High availability / redundancy

VRRP	VRRP (Virtual Router Redundancy Protocol) for backup in case of failure of a device or remote station.
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FirmSafe	For completely safe software upgrades thanks to two stored firmware versions, incl. test mode for firmware updates
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Load balancing	Static and dynamic load balancing over up to 4 WAN connections (incl. client binding). Channel bundling with Multilink PPP (if supported by network operator)
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VPN redundancy	Backup of VPN connections across different hierarchy levels, e.g. in case of failure of a central VPN concentrator and re-routing to multiple distributed remote sites. Any number of VPN remote sites can be defined (the tunnel limit applies only to active connections). Up to 32 alternative remote stations, each with its own routing tag, can be defined per VPN connection. Automatic selection may be sequential, or dependant on the last connection, or random (VPN load balancing)
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Line monitoring	Line monitoring with LCP echo monitoring, dead-peer detection and up to 4 addresses for end-to-end monitoring with ICMP polling
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VPN

IPSec over HTTPS	Enables IPsec VPN based on TCP (at port 443 like HTTPS) which can go through firewalls in networks where e. g. port 500 for IKE is blocked. Suitable for client-to-site connections and site-to-site connections. IPSec over HTTPS is based on the NCP VPN Path Finder technology
Number of VPN tunnels	Max. number of concurrent active IPSec, PPTP (MPPE) and L2TPv2 tunnels: 100. Unlimited configurable connections. Configuration of all remote sites via one configuration entry when using the RAS user template or Proadaptive VPN.
Hardware accelerator	Integrated hardware accelerator for 3DES/AES encryption and decryption
1-Click-VPN Client assistant	One click function in LANconfig to create VPN client connections, incl. automatic profile creation for the LANCOM Advanced VPN Client
1-Click-VPN Site-to-Site	Creation of VPN connections between LANCOM routers via drag and drop in LANconfig
IKE, IKEv2	IPSec key exchange with Preshared Key or certificate (RSA signature, ECDSA-Signature, digital signature)
Smart Certificate	Convenient generation of digital X.509 certificates via an own certification authority (SCEP-CA) on the webpage or via SCEP.
Certificates	X.509 digital multi-level certificate support, compatible with Microsoft Server / Enterprise Server and OpenSSL. Secure Key Storage protects a private key (PKCS#12) from theft.
Certificate rollout	Automatic creation, rollout and renewal of certificates via SCEP (Simple Certificate Enrollment Protocol) per certificate hierarchy
Certificate revocation lists (CRL)	CRL retrieval via HTTP per certificate hierarchy
OCSP Client	Check X.509 certifications by using OCSP (Online Certificate Status Protocol) in real time as an alternative to CRLs
OCSP Server / Responder	Offers validity information for certificates created with Smart Certificate via OCSP
XAUTH	XAUTH client for registering LANCOM routers and access points at XAUTH servers incl. IKE-config mode. XAUTH server enables clients to register via XAUTH at LANCOM routers. Connection of the XAUTH server to RADIUS servers provides the central authentication of VPN-access with user name and password. Authentication of VPN-client access via XAUTH and RADIUS connection additionally by OTP token
RAS user template	Configuration of all VPN client connections in IKE ConfigMode via a single configuration entry
Proadaptive VPN	Automated configuration and dynamic creation of all necessary VPN and routing entries based on a default entry for site-to-site connections. Propagation of dynamically learned routes via RIPv2 if required
Algorithms	3DES (168 bit), AES-CBC and -GCM (128, 192 or 256 bit), Blowfish (128 bit), RSA (1024-4096 bit), ECDSA (P-256-, P-384-, P-521-curves), Chacha20-Poly 1305 and CAST (128 bit). OpenSSL implementation with FIPS-140 certified algorithms. MD-5, SHA-1, SHA-256, SHA-384 or SHA-512 hashes
NAT-Traversal	NAT-Traversal (NAT-T) support for VPN over routes without VPN passthrough
LANCOM Dynamic VPN	Enables VPN connections from or to dynamic IP addresses. The IP address is communicated via the ICMP or UDP protocol in encrypted form. Dynamic dial-in for remote sites via connection template

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Dynamic DNS	Enables the registration of IP addresses with a Dynamic DNS provider in the case that fixed IP addresses are not used for the VPN connection
Specific DNS forwarding	DNS forwarding according to DNS domain, e.g. internal names are translated by proprietary DNS servers in the VPN. External names are translated by Internet DNS servers
Split DNS	Allows the selective forwarding of traffic for IKEv2 depending on the addressed DNS domain.
IPv4 VPN	Connecting private IPv4 networks
IPv4 VPN over IPv6 WAN	Use of IPv4 VPN over IPv6 WAN connections
IPv6 VPN	Connecting private IPv6 networks
IPv6 VPN over IPv4 WAN	Use of IPv6 VPN over IPv4 WAN connections
Radius	RADIUS authorization and accounting, outsourcing of VPN configurations in external RADIUS server in IKEv2, RADIUS CoA (Change of Authorization)
High Scalability VPN (HSVPN)	Transmission of multiple, securely separated networks within a VPN tunnel
Advanced Mesh VPN	On demand dynamic VPN tunnel establishment between branches
IKEv2-EAP	VPN clients can be authenticated with IKEv2-EAP against a central database like Microsoft Windows Server or RADIUS Server
Two-factor authentication	Two-factor authentication with LANCOM Advanced VPN Client via IKEv2 EAP-OTP

VoIP

Number of local subscribers	10 (up to 40 with VoIP +10 Option)
Number of simultaneous VoIP connections	Up to 100 external VoIP connections depending on code conversion, echo canceling and load
Functionality	Hold/Request, Swap, Transfer, Call Forwarding (CFU, CFB, CFNR), number display/suppression (CLIP, CLIR), suppression of second call (Busy on Busy), immediate outgoing line, hunt groups, call diversion, overlap dialing
Hunt groups	Hunt group cascades, Call diversion, simultaneously or sequentially. Automatic forwarding after timeout or when busy/unreachable
Call router	Central switching of all incoming and outgoing calls. Number translation by mapping, numeral replacement and number supplementation. Configuration of line and route selection incl. line backup. Routing based on calling and called number, SIP domain and line. Blocking of telephone numbers or blocks of telephone numbers. Inclusion of local subscribers into the number range of an upstream PBX. Supplement/remove line-related prefixes or switchboard numbers.
SIP proxy	Up to 25 SIP-provider accounts (up to 55 with VoIP +10 Option), up to 4 SIP PBXs incl. line backup. SIP connections from/to internal subscribers, SIP providers and SIP PBXs. Automatic bandwidth management and automatic configuration of the firewall for SIP connections.

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VoIP

SIP trunk	Call switching based on extension numbers to/from VoIP PBXs/VoIP providers (support of the VoIP-DDI functions compliant with ITU-T Q.1912.5). Mapping of entire VoIP telephone number blocks
Session Border Controller (SBC)	Separation of insecure and secure networks, QoS, management of signaling and voice data, transcoding
Media protocols	RTP, SIPS and SRTP
SIP-Codec support	SIP only: G.711 μ -law/A-law (64 kbps), G.722, G.723, G.726, G.729, iLBC, PCM (16, 20 und 24 Bit, Mono und Stereo), OPUS, AAC (LC, HE HEV2), MPEG Layer II, ADPCM 4SB. DTMF support (Inband, RFC2833, SIP-INFO)
Autoprovisioning	Automatic network and VoIP integration of LANCOM DECT 510 IP base station
SIP ALG	The SIP ALG (Application Layer Gateway) acts as a proxy for SIP communication. For SIP calls the ALG opens the necessary ports for the corresponding media packets. Automatic address translation (STUN is no longer needed).

Interfaces

Ethernet ports	4 individual combo ports (ETH/SFP) and 1 ETH port 10/100/1000 Mbps Ethernet; up to 4 ports can be operated as additional WAN ports with load balancing. Ethernet ports can be electrically disabled within LCOS configuration
Port configuration	Each Ethernet port can be freely configured (LAN, DMZ, WAN, monitor port, off). Additionally, external DSL modems or termination routers can be operated as a WAN port with load balancing and policy-based routing.
USB 2.0 host port	USB 2.0 hi-speed host port for connecting USB printers (USB print server), serial devices (COM port server), USB data storage (FAT file system); bi-directional data exchange is possible
Serial interface	Serial configuration interface / COM port (RJ-45): 9,600 - 115,000 baud. Supports internal COM port server and allows for transparent asynchronous transmission of serial data via TCP

Management and monitoring

Management	LANCOM Management Cloud, LANconfig, WEBconfig, LANCOM Layer 2 management (emergency management)
Management functions	Alternative boot configuration, voluntary automatic updates for LCMS and LCOS, individual access and function rights up to 16 administrators, RADIUS and RADSEC user management, remote access (WAN or (W)LAN, access rights (read/write) adjustable separately), SSL, SSH, HTTPS, Telnet, TFTP, SNMP, HTTP, access rights via TACACS+, scripting, timed control of all parameters and actions through cron job
FirmSafe	Two stored firmware versions, incl. test mode for firmware updates
automatic firmware update	configurable automatic checking and installation of firmware updates
Monitoring	LANCOM Management Cloud, LANmonitor, WLANmonitor
Monitoring functions	Device SYSLOG, SNMPv1,v2c,v3 incl. SNMP-TRAPS, extensive LOG and TRACE options, PING and TRACEROUTE for checking connections, internal logging buffer for firewall events
Monitoring statistics	Extensive Ethernet, IP and DNS statistics; SYSLOG error counter, accounting information exportable via LANmonitor and SYSLOG, Layer 7 Application Detection including application-centric tracking of traffic volume

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Management and monitoring

IPerf	IPerf is a tool for measurements of the bandwidth on IP networks (integrated client and server)
SLA-Monitor (ICMP)	Performance monitoring of connections
Netflow	Export of information about incoming and outgoing IP traffic
SD-LAN	SD-LAN – automatic LAN configuration via the LANCOM Management Cloud
SD-WAN	SD-WAN – automatic WAN configuration via the LANCOM Management Cloud

Hardware

Weight	3,5 kg
Power supply	Internal power supply unit (110–230 V, 50–60 Hz)
Environment	Temperature range 5–40° C; humidity 0–95%; non-condensing
Housing	Robust metal housing, 19" 1 HU, 435 x 45 x 207 mm, with removable mounting brackets, network connectors on the front
Fans	3
Power consumption (max)	40 watt

Declarations of conformity*

Europe/EFTA	CE
North America	FCC/IC
Australia / New Zealand	RCM
IPv6	IPv6 Ready Gold
Country of Origin	Made in Germany
*) Note	You will find all declarations of conformity on our website at www.lancom-systems.com/doc

Scope of delivery

Manual	Hardware Quick Reference (DE/EN), Installation Guide (DE/EN)
Cable	Serial configuration cable, 1.5m
Cable	2 Ethernet cables, 3m
Cable	EU version: IEC power cord, WW version: country-specific IEC power cords are separately available

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Support

Warranty	3 years For details, please refer to the General Warranty Conditions at: www.lancom-systems.com/warranty-conditions
Software updates	Regular free updates as part of the LANCOM Software Lifecycle Managements (www.lancom-systems.com/lifecycle)
Manufacturer support	Free technical manufacturer support for LANcommunity partners as part of the LANCOM Software Lifecycle Management (www.lancom-systems.com/lifecycle). Charged technical manufacturer support for end customers is optionally available.

Software

Software Lifecycle Management	After discontinuation, the device is subject to the LANCOM Software Lifecycle Management. Details can be found at: www.lancom-systems.com/lifecycle
Anti-backdoor policy	Products from LANCOM are free of hidden access paths (backdoors) and other undesirable features for introducing, extracting or manipulating data. The trust seal "IT Security made in Germany" (ITSMIG) and certification by the German Federal Office for Information Security (BSI) confirm the trustworthiness and the outstanding level of security.

Options

VPN	LANCOM VPN-200 Option (200 channels), item no. 61404
LANCOM Content Filter	LANCOM Content Filter +10 user (additive up to 1,000), 1 year subscription, item no. 61590
LANCOM Content Filter	LANCOM Content Filter +25 user (additive up to 1,000), 1 year subscription, item no. 61591
LANCOM Content Filter	LANCOM Content Filter +100 user (additive up to 1,000), 1 year subscription, item no. 61592
LANCOM Content Filter	LANCOM Content Filter +10 user (additive up to 1,000), 3 year subscription, item no. 61593
LANCOM Content Filter	LANCOM Content Filter +25 user (additive up to 1,000), 3 year subscription, item no. 61594
LANCOM Content Filter	LANCOM Content Filter +100 user (additive up to 1,000), 3 year subscription, item no. 61595
LANCOM BPjM Filter	LANCOM BPjM Filter Option, 5 years subscription, item no. 61418
LANCOM Warranty Basic Option L	Option to extend the manufacturer's warranty from 3 to 5 years, item no. 10712
LANCOM Warranty Advanced Option L	Option to extend the manufacturer's warranty from 3 to 5 years and replacement of a defective device, item no. 10717
LANCOM Service Pack 24/7 L *	The LANCOM Service Pack 24/7 Emergency Support offers end customers direct manufacturer support with a guaranteed initial response time of max. 30 minutes in the event of massive operational disruptions. Additional extended service times for concerns outside of emergency support (Monday to Friday, 8 a.m. to 6 p.m.). It also includes advance replacement in the event of a hardware defect, including delivery of a replacement device on the next working day. The following terms are available: → 1 year: item no. 10232 → 3 years: item no. 10236 → 5 years: item no. 10240

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Options

LANCOM Service Pack 10/5 L *	The LANCOM Service Pack 10/5 offers end customers direct manufacturer support for ten hours on five working days with a maximum initial response time of four hours. It also includes advance replacement in the event of a hardware defect, including delivery of a replacement device on the next working day. The following terms are available: → 1 year: item no. 10248 → 3 years: item no. 10249 → 5 years: item no. 10250
LANCOM Public Spot XL	Hotspot option for LANCOM WLC-4100, WLC-4025(+), LANCOM 9100(+) VPN, LANCOM 7100(+) VPN, LANCOM ISG-1000, LANCOM ISG-4000, and LANCOM ISG-8000 for user authentication (recommended up to 2,500), versatile access (via voucher, e-mail, SMS), including a comfortable setup wizard, item no. 61624
LANCOM Public Spot PMS Accounting Plus	Extension of the LANCOM Public Spot (XL) Option for the connection to hotel billing systems with FIAS interface (such as Micros Fidelio) for authentication and billing of guest accesses for 178x/19xx routers, WLCs, and current central-site gateways, item no. 61638
LANCOM VoIP +10 Option	Upgrade for LANCOM VoIP router with 10 additional internal VoIP numbers (additionally up to 40) and 10 external SIP lines (additionally up to 55) item no. 61423
LANCOM VPN High Availability Clustering XL Option	Comfortable administration of cluster devices like one single device — even at networks across locations, item no. 61637
*) Note	Further details on LANCOM Service Packs are available at the following Internet address: www.lancom-systems.com/products/services-and-support

LANCOM Management Cloud

LANCOM LMC-D-1Y LMC License	LANCOM LMC-D-1Y License (1 Year), enables the management of one category D device for one year via the LANCOM Management Cloud, item no. 50109
LANCOM LMC-D-3Y LMC License	LANCOM LMC-D-3Y License (3 Years), enables the management of one category D device for three years via the LANCOM Management Cloud, item no. 50110
LANCOM LMC-D-5Y LMC License	LANCOM LMC-D-5Y License (5 Years), enables the management of one category D device for five years via the LANCOM Management Cloud, item no. 50111
LANCOM LMC-D-10Y LMC License	LANCOM LMC-D-10Y License (10 Years), enables the management of one category D device for ten years via the LANCOM Management Cloud, item no. 50135

Accessories

1000Base-BX20-U SFP module	LANCOM SFP-AON-1, item no. 60200
1000Base-SX SFP module	LANCOM SFP-SX-LC1, item no. 61556
1000Base-LX SFP module	LANCOM SFP-LX-LC1, item no. 61557
VPN Client Software	LANCOM Advanced VPN Client for Windows 7,8/8.1,10,11 - single license, item no. 61600
VPN Client Software	LANCOM Advanced VPN Client for Windows 7,8/8.1,10,11 - 10 licenses, item no. 61601

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Accessories

VPN Client Software	LANCOM Advanced VPN Client for Windows 7,8/8.1,10,11 - 25 licenses, item no. 61602
VPN Client Software	LANCOM Advanced VPN Client for Mac OS X (10.5 Intel only, 10.6 or higher), single license, item no. 61606
VPN Client Software	LANCOM Advanced VPN Client for Mac OS X (10.5 Intel only, 10.6 or higher), 10 licenses, item no. 61607
LANCOM Power Cord (UK)	IEC power cord, UK plug, item no. 61650
LANCOM Power Cord (US)	IEC power cord, US plug, item no. 61651
LANCOM Power Cord (CH)	IEC power cord, CH plug, item no. 61652
LANCOM Power Cord (AU)	IEC power cord, AU plug, item no. 61653
*) Note	Support for third-party accessories (SFP and DAC) is excluded and cannot be granted

Item number(s)

LANCOM ISG-1000 (EU)	61073
LANCOM ISG-1000 (WW)	61704

